

STANDARD WARRANTY

1. Anisoprint S.A.R.L. (“Company”) warrants to the original end-user buyer that during the applicable Warranty Period defined below, the purchased product 3d printer “Composer” (the Product) is free from defects in material and workmanship and is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. This warranty is not transferable to anyone who subsequently purchases, leases or otherwise obtains the Product from the original end-user buyer.
2. Consumer: shall mean any legal entity to which a product or service offered by the Company is addressed
3. Guarantee, warranty: shall mean any undertaking by a seller or producer to the consumer, given without extra charge, to reimburse the price paid or to replace, repair or handle consumer goods in any way if they do not meet the specifications set out in the guarantee statement or in the relevant advertising.
4. This warranty states that the consumer has legal rights under applicable national legislation governing the sale of consumer goods and makes clear that those rights are not affected by the guarantee
5. To receive updates and warranty coverage information, you should register the Product at www.support.anisoprint.com within 30 days of purchase or contact Anisoprint to provide your email details at <https://anisoprint.com/contacts/>.
6. The Standard Warranty Period for the Product is one year from the date of purchase.
7. Appearance defects that do not affect the Product’s functioning are not covered by Standard Warranty.
8. All consumables attached to or provided with the Product (package, power cables, connection cables, set of tools, filaments, SD memory card) are not covered by Standard Warranty.
9. Company does not perform warranty services outside of the region where you bought the Product.
10. Any software provided by Company or included in product is provided “as is” and without any warranty, though you are welcome to visit our website for updates <https://anisoprint.com/aura/>

WARRANTY LIMITATIONS

11. This warranty does not include:
 - hotend heaters

- hotend thermistors
 - bed heater
 - cooling fans and circuit boards
12. 6 months from the date of purchase warranty applies for the items listed in p. 11.
 13. Warranty is prematurely terminated in case of attempts to repair the products with the help of the third parties or by the buyer independently (except the Company and its authorized services).

HOW TO GET SERVICE

14. If warranty service is needed please contact your original seller or submit a ticket on <https://support.anisoprint.com/ticket/>. In order to receive warranty service, you must provide the Product name, serial number and Product Warranty Card or other document with original end-user's Product purchase date.
15. The warranty is void if the Product serial number plate has been altered or removed, if the Product has been misused or damaged, or if the Product was altered, modified, or serviced by unauthorized service people, and does not cover damage due to external causes, including problems with electrical supply, usage not in accordance with the Product instructions, failure to perform required cleaning or preventive maintenance if specified by Anisoprint and problems caused by use of parts and components not supplied by Anisoprint.
16. Damage caused by usage of third-party materials (plastic and fiber) is not covered by Standard warranty.
17. When providing any warranty service, Anisoprint reserves the right to repair the Product or to replace the Product with another one of the same kind, at the option of Anisoprint. Any replacement product may be new, refurbished, or used, provided that the replacement product has functionality at least equal to that of the Product being replaced.
18. If the Product is returned to Anisoprint by end-user for repair, refurbishment or exchange, it must be sent back to original seller address. All the shipping expenses are covered by the end-user.
19. After any repair or replacement, the original warranty period will continue from the end-user's purchase date without extension or renewal.
20. Company reserves the right to determine the validity of all warranty claims.
21. Company reserves the right to charge client for the shipment price of the replacement parts.
22. Replaced part, item or printer becomes property of the Company. By request customer should arrange the return of the original Product or part back to original seller.

23. Anisoprint Composer products have been thoroughly tested and inspected during the manufacturing. Nevertheless, inspect the Product completely for any damage or loss of parts that may have occurred during shipment. Notify your distributor promptly if damage claims are to be filed.
24. This warranty does not apply to and therefore does not cover any defect or damage caused by inappropriate, incorrect or improper use, installation, maintenance, operation and cleaning or failure of the product caused by an accident.
25. In all events, the total liability of Anisoprint for any Product defects or any damages arising therefrom will not exceed the original end-user's purchase price for this product plus any necessary expenses incurred by the original end-user in requesting warranty service.